# QUALITY MANAGEMENT SYSTEM POLICY STATEMENT

Littlewood Fencing Ltd is committed to delivering consistently high standards of service to its customers by means of an organisation that accepts responsibility for the quality of their work. It is achieved through the effective implementation and monitoring of internal operational procedures; complying with the requirements of ISO 9001: 2015 (includes NHSS 2A, 2B, 2C & 10B) and the FSC® and PEFC™ Chain of Custody Process to meet these targets.

The company's objective is that management will strive to achieve the assurance to clients and customers alike that all products and services are supplied to a consistent quality; manufactured and erected to the required specification and relevant industry standards; within programme with trained and competent staff to carry out the work.

Maximum effort is directed by all members of staff towards the achievement of quality products and services; whilst continually improving the effectiveness of the business operational processes, ensuring that any issues that do arise are resolved in a timely and professional manner.

Objectives are set to ensure the requirements of the policy are met and that a commitment to continual improvement is maintained to meet those aspirations. Objectives will be set at the Management Review ensuring these are measurable (if applicable), monitored, communicated and updated as necessary.

The Company Management has the responsibility for the adoption of this policy and will ensure that it is communicated, implemented and maintained at all levels within the organisation, through the provision of adequate resources, together with a structured and disciplined approach to achieving these stated aims.

Signed on behalf of the Board of Directors,

**Jon Hobden**
**Managing Director**
**Date of Review: 10th October 2025** **Next Review: 10th October 2026**